

Trouble Shooting

Syringe Drivers – If you are having problems with your syringe driver, check this list for a possible solution.

PROBLEM	POSSIBLE CAUSE	ACTION
Infusion won't start	Incorrect positioning of battery	Check battery position
Pump functioning, but light not flashing	Battery flat/low	Replace battery
Infusion too slow or too fast, or has stopped	Dislodged syringe Tubing kinked Blocked needle (drugs have crystallised, white particles along tubing) Site of infusion red/swollen Infusion incorrectly set Machine wet, e.g. accidentally in shower Has the driver been dropped?	Check and reattach syringe Ensure tubing is free from kinks – change if necessary Replace needle and line, and re-site. Check drug concentration and compatibility. See drug information or check with pharmacy Change site Check rate at which driver is set. Ensure correct for volume of drug Change driver Change driver
You hear an alarm	On insertion of the battery On starting the infusion by pressing the start button The infusion is complete! A blockage in the tubing Discharging battery	Do nothing this is normal Continue, this is normal. Recharge the driver for the next 24 hours. Ensure the tubing is free from kinks or if crystallisation is seen – re-site with new cannula and tubing. Check dilution and drug compatibility Discard and replace with new driver.

NOTE If syringe driver is changed due to malfunction, then it should be returned to: **PALLIATIVE CARE**, clearly marked with problem.

In all cases where problems have occurred then it should be noted on syringe driver infusion chart and appropriate action taken.